

### Customer complaint

We are sorry to learn there is something wrong with the goods you purchased in the online store [www.giyou.cz](http://www.giyou.cz). Your complaint will be handled as quickly as possible.

If you wish to make a complaint, contact us by calling +420-775-555-531, sending an email to [info@giyou.cz](mailto:info@giyou.cz) or filling in this form and sending it along with your goods to **AND LILAC s.r.o., Saky 3, 273 08 Třebichovice, Czech Republic.**

Information on the subject of your complaint:		
	Name (1):	
	Name (2):	
	Name (3):	
	Total no. of items:	
	Order number:	
	Reason for the complaint:	
Your information:		
	Purchaser's name and surname/ Business name:	
	Purchaser's address:	
	Phone number:	
	Email address:	
Preferred solution:		

Packaging: Pack the goods well to prevent any damage. Envelopes or bubble wrap usually aren't a suitable option; opt for a sturdy box instead. Label the box "COMPLAINT".

If you have any questions, call +420-775-555-531 or send an email to [info@giyou.cz](mailto:info@giyou.cz).

We will contact you as soon as possible but within 30 days at the latest.

Date:

Purchaser's signature: